

# CURTIS BANKS OPERATIONAL UPDATE

## 24 MARCH

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Following the Prime Minister's broadcast last night, announcing sweeping new restrictions on movement of people, the Curtis Banks Business Continuity team met immediately.

In light of the severity of this update we felt compelled to act swiftly in the interests of both complying with the guidance and fulfilling our duty of care to our staff. Our response to the developing situation has been to activate the next phase of our Business Continuity Plan and to direct our colleagues to stay away from our offices and instead work from home.

While this action means that Curtis Banks remains operational, it does severely impact our ability to accept inbound telephone calls. Therefore, with regret, we have suspended our telephone service and instead are asking that all contact and requests are made either via email or secure message from a secure portal account.

You may still contact your Business Development Manager in the normal manner. We will continue to provide regular updates via our social channels on [LinkedIn](#) and [Twitter](#) as well as on our [website](#). Thank you for your understanding in the midst of these challenging times.

Yours sincerely,  
Curtis Banks.